

Buying arts & crafts at www.poulsenwoodwork.dk when placing the order from another country than Denmark

At present I have no experience in this respect whatsoever and will be worried as to whether I actually get paid. This means that I only send, dispatch, the object when I see the payment in my bank account included sending/shipping costs.

Ordering and paying takes place in several phases, see below.

You can place an order by mail here: Info@metaconsult.dk . Describe the actual product, the kind of wood and the number of items. I will thereafter acknowledge the details in an answering mail and inform you when the goods will be finished.

When I have acknowledged your order in an answering mail you will have to send half of the price plus packing and shipping expenses so that I can see, that you are a serious customer.

When the product is finished I will send you photo documentation of the product, the packaging process and myself delivering the package for sending via postal service.

At that same moment I expect to be paid the other half of the money by money transfer, and I will not actually send the package before this other half of the money has arrived.

You will have to trust me since I am a legitimate company registered by the public authorities.

This is how I imagine the transaction at present.

Inside Denmark I can deliver the package myself – or send it with a postal service. In both cases sending expenses must be sent in advance.

Buying an object at an arts & crafts fair follows comparable lines: I do not part from the object until I can see the payment in my bank account.